

Call Logging



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The **arm** Nurse Call Logging Software provides NHS & Care Home users with a facility for recording all activity which has occurred during the course of the day. Enabling managers to monitor, record, export or print management reports on all calls and response times.

Night time observation rounds/regular checks can be recorded and monitored using the software. This is done by staff pressing the reset button on the Nurse Call point in the Service Users' room, or using a staff IR fob for staff identification.



The Call Logging software provides information in the form of:

- Call Point Activation:
Room/Call Point Identification Name | Call Level | Date & Time | Response Time
- Staff Presence:
Room/Call Point Identification Name | Presence | Date & Time
(if using a staff IR fob then the staff ID is recorded as well.)

The software allows users to easily search the Nurse Call record using simple tick boxes, drop down menus and calendar to search for a specific room, date or time if required.

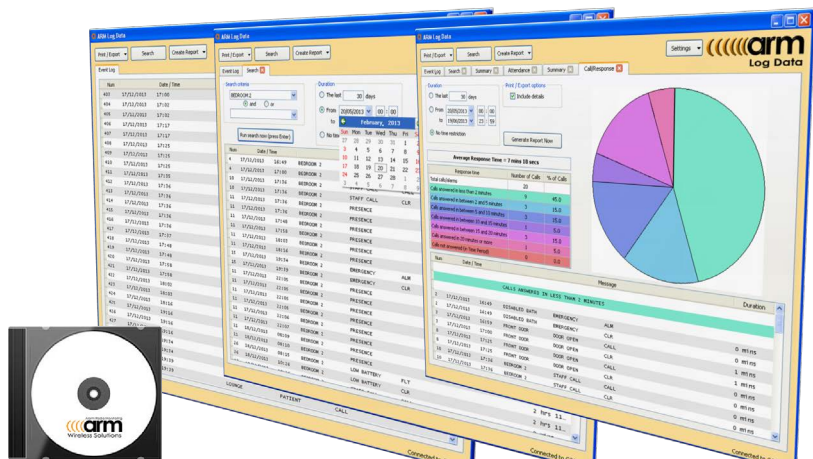
The **arm** Nurse Call Logging Software also provides useful Maintenance Reports in the form of:

- Battery Log: displays current battery levels of all Call Points on the system.
- Maintenance Report: displays any faults recorded on the system during search period.
- Sensor Listing: displays names, sensor number & serial numbers of all Call Points on the system.

All reports can be viewed, printed or exported to excel.

This software is becoming very popular as a useful management tool and can also act as a live display.

- Displays all call activity
- Response times
- Staff Presence function
- Call history
- Live call screen
- Windows based software
- Plug & Play installation



System requirements: Windows XP, Vista, 7, 8 & 8.1
Serial Port or USB-Serial adapter

Please note: existing customers can incorporate the call logging software at anytime, this can either be installed by our engineers or delivered for self installation.

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